

REMARKS

The specification has been amended to remove references to FIGs 19V and 19W. The application as filed was complete and the original filing date of January 30, 2001 should be awarded, because there were no missing FIGs. Should the Examiner have questions, the Applicants' undersigned representative may be reached at the number provided below.

Respectfully submitted,

David Goerz, Jr. et al.

Date:

Dec. 3, 2001

By:

David Lewis

David Lewis, Reg. No. 33,101
Carr & Ferrell, LLP
2225 East Bayshore Road, Suite 200
Palo Alto, CA 94303
Phone (650) 812-3400
Fax (650) 812-3444

200210-444444

APPENDIX

IN THE SPECIFICATION:

Beginning on page 6, under the heading Brief Description of the Drawings, replace the existing paragraph with the following paragraph:

FIG. 1 is a schematic block diagram of a system in accordance with an embodiment of the present invention;

[FIG.s]FIGs. 2 and 2A are overviews of a system in accordance with an embodiment of the present invention;

[FIG.s]FIGs. 3 and 3A are overviews of a system in accordance with an embodiment of the present invention;

FIG. 4 is an overview of a system in accordance with an embodiment of the present invention;

FIG. 5 is an overview of an embodiment of an Indexed Knowledge Base in accordance with an embodiment of the present invention;

FIG. 6 is an overview of a Super Category in accordance with an embodiment of the present invention;

FIG. 7 is an overview of a Super Category in accordance with an embodiment of the present invention;

FIG. 8 is an overview of a Super Category in accordance with an embodiment of the present invention;

FIG. 9 is an overview of a Super Category in accordance with an embodiment of the present invention;

FIG. 10 is a flow diagram in accordance with an embodiment of the present invention;

FIG. 11 is a flow diagram in accordance with an embodiment of the present invention;

FIG. 12 is an overview of a transaction in accordance with an embodiment of the present invention;

FIG. 13 shows a data vault for use in accordance with an embodiment of the present invention;

FIG. 14 shows a data vault for use in accordance with an embodiment of the present invention;

FIG. 15 is an overview of a transaction in accordance with an embodiment of the present invention;

FIG. 16 is an example of co-branding in accordance with an embodiment of the present invention;

FIG. 17 is a screen shot of an overview of a Website constructed in accordance with an embodiment of the present invention;

[FIG.s]FIGs. 18A-M are screen shots of display screens of a feature implemented in an embodiment of the present invention;

[FIG.s]FIGs. 19A-[W]U are screen shots of display screens of a feature implemented in an embodiment of the present invention;

FIG. 20 is an overview of a project development workspace constructed in accordance with an embodiment of the present invention; and

FIG. 21 is a flow diagram of a project development workspace constructed in accordance with an embodiment of the present invention.

On page 40, replace the paragraph beginning on line 5 with the following paragraph:

[Figs.]FIGs. 19A-[W]U are screen shots highlighting the details of the service iwKnowledge, as included in an embodiment of the Website 8, where Website 8 is the

[illegible]